



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

VIA EMAIL ONLY

September 6, 2024

Kristin Surdick, Director of Corporate Compliance and Privacy-Accanto Health
Kristin.Surdick@accanto.com

No Review

Record #: 4543
Date of Request: August 6, 2024
Facility Name: The Emily Program-RTP
FID #: 140239
Business Name: Veritas Collaborative, LLC
Business #: 1957
Project Description: Adjust the designation of the 52 licensed treatment beds between adolescent and adult and between general mental health and eating disorders as needed
County: Durham

Dear Ms. Surdick:

The Healthcare Planning and Certificate of Need Section, Division of Health Service Regulation (Agency) received your correspondence regarding the project described above. Based on the CON law **in effect on the date of this response to your request**, the project as described is not governed by, and therefore, does not currently require a certificate of need. If the CON law is subsequently amended such that the above referenced proposal would require a certificate of need, this determination does not authorize you to proceed to develop the above referenced proposal when the new law becomes effective.

This determination is binding only for the facts represented in your correspondence. If changes are made in the project or in the facts provided in the correspondence referenced above, a new determination as to whether a certificate of need is required would need to be made by this office.

Please do not hesitate to contact this office if you have any questions.

Sincerely,

Cynthia Bradford, Project Analyst

Micheala Mitchell, Chief

cc: Acute and Home Care Licensure and Certification Section, DHSR

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION
HEALTHCARE PLANNING AND CERTIFICATE OF NEED SECTION**

LOCATION: 809 Ruggles Drive, Edgerton Building, Raleigh, NC 27603
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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

From: [Mitchell, Micheala L](#)
To: [Stancil, Tiffany C](#)
Subject: FW: [External] Re: The Emily Program (formerly Veritas Collaborative) Service Changes
Date: Friday, August 16, 2024 4:58:09 PM

Hi Tiffany,

This is a request for no review to adjust usage of beds at an Eating Disorders Clinic in Durham. Would you mind assigning it to Cindy? She can follow up with Kristin directly if she has questions.

Thank you,

Micheala Mitchell, JD
[NC Department of Health and Human Services](#)
[Division of Health Service Regulation](#)
Section Chief, Healthcare Planning and CON Section
809 Ruggles Drive, Edgerton Building
2704 Mail Service Center
Raleigh, NC 27699-2704
Office: 919 855 3879
Micheala.Mitchell@dhhs.nc.gov

From: Kristin Surdick <Kristin.Surdick@accanto.com>
Sent: Thursday, August 8, 2024 8:16 AM
To: Mitchell, Micheala L <Micheala.Mitchell@dhhs.nc.gov>
Subject: Re: [External] Re: The Emily Program (formerly Veritas Collaborative) Service Changes

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Good morning, Michaela,

Thank you so much for looking into our inquiries! We actually have two licenses at our Stirrup Creek Drive location. The license I'm looking into is The Emily Program - RTP (#MHH-0972). I'll await further confirmation, and again, really appreciate your help.

Thank you!
Kristin

From: Mitchell, Micheala L <Micheala.Mitchell@dhhs.nc.gov>
Sent: Wednesday, August 7, 2024 2:25 PM
To: Kristin Surdick <Kristin.Surdick@accanto.com>
Subject: RE: [External] Re: The Emily Program (formerly Veritas Collaborative) Service Changes

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Kristin,

I apologize for our delay in responding to this correspondence.

There is no certificate of need required for inpatient and/or residential psychiatric or chemical dependency treatment programs unless they are certified as ICF/IIDs. I believe that what the licensure and certification section is seeking is a determination of “no review” from our office.

I will forward this to an analyst for review so that you can get an official determination from our office. Before I do that, can you confirm that the name of the facility is “The Emily Program Triangle Eating Disorder Treatment Center” and that the location is 4024 Stirrup Creek Dr, Suite 100, Durham NC 27703?

Thank you,

Micheala

Micheala Mitchell, JD
[NC Department of Health and Human Services](#)
[Division of Health Service Regulation](#)
Section Chief, Healthcare Planning and CON Section
809 Ruggles Drive, Edgerton Building
2704 Mail Service Center
Raleigh, NC 27699-2704
Office: 919 855 3879
Micheala.Mitchell@dhhs.nc.gov

From: Kristin Surdick <Kristin.Surdick@accanto.com>

Sent: Tuesday, August 6, 2024 10:14 AM

To: Mitchell, Micheala L <Micheala.Mitchell@dhhs.nc.gov>

Subject: [External] Re: The Emily Program (formerly Veritas Collaborative) Service Changes

You don't often get email from kristin.surdick@accanto.com. [Learn why this is important](#)

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Good morning,

I hope you are having a great week. I'm following up to my email below. Please let me know if you have any questions and/or if I should connect with another member of your team.

Thank you!
Kristin

From: Kristin Surdick <Kristin.Surdick@accanto.com>
Sent: Wednesday, July 31, 2024 10:47 AM
To: micheala.mitchell@dhhs.nc.gov <micheala.mitchell@dhhs.nc.gov>
Subject: Fw: The Emily Program (formerly Veritas Collaborative) Service Changes

Good morning, Ms. Mitchell,

I hope this message finds you well. Azzie Conley forwarded an email inquiry I had to your department recently (see below) and I wanted to follow up directly with you or a member of your team regarding our questions. Please let me know if I can provide any additional information, or it would be beneficial to set up a call.

Thank you!

Kristin

Kristin Surdick (she/her)
Director of Corporate Compliance and Privacy
Privacy Officer
Accanto Health | [The Emily Program](#) & [Gather Behavioral Health](#)
1295 Bandana Blvd. West | St. Paul, MN 55108
O: 651-379-6104 | F: 844-358-8783



From: Kristin Surdick <Kristin.Surdick@accanto.com>
Sent: Wednesday, July 24, 2024 1:56 PM
To: Conley, Azzie <azzie.conley@dhhs.nc.gov>
Subject: Re: The Emily Program (formerly Veritas Collaborative) Service Changes

Good afternoon, Azzie,

Following up on my previous email, we're eager to discuss with you some ideas we have to enhance our treatment offerings and serve current demand for services. Below, I've outlined these ideas for your initial review:

Idea 1: Given that demand/need for treatment services often fluctuates between adolescents and adults, we're interested in having the flexibility to adjust the usage of our 52 licensed beds as

needed. Adolescents and adults wouldn't be mixed within each unit, but rather we'd have the ability to flip the age group of a particular unit as needed to support the necessary demand for services at any given time. Would your department consider allowing this?

Idea 2: We'd flip one of our adolescent residential/inpatient units to general mental health services rather than eating disorder treatment. Would this require special approval from the State under our CON or would we be able to make this switch internally since we are already licensed for the beds we'd utilize?

Idea 3: We'd flip one of our current units to a week-long intensive program where parents/children actually stay overnight on unit. Parents and children would share a bedroom, and communal bathrooms/showers would be available on unit as well. We'd add this suite to our existing PHP license and would love your thoughts on the parent/room accommodations.

We'd love to chat with you further about these ideas and what might be needed for further exploration/implementation. Please let me know a convenient time for you, and I can arrange a call to discuss in more detail.

Thank you!
Kristin

From: Kristin Surdick <Kristin.Surdick@accanto.com>
Sent: Tuesday, July 16, 2024 9:29 AM
To: Conley, Azzie <azzie.conley@dhhs.nc.gov>
Subject: The Emily Program (formerly Veritas Collaborative) Service Changes

Good morning, Azzie,

The Emily Program's location on Stirrup Creek Drive (formerly Veritas Collaborative), continues to experience some shifts in the type of need for eating disorder treatment and we are looking at some possible changes to our license. Would love to get your initial thoughts on a few of our ideas. Do you have availability to connect this week and briefly talk through some of our ideas?

Thanks!
Kristin

Kristin Surdick (she/her)
Director of Corporate Compliance and Privacy
Privacy Officer
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